



Remote Access Users – Please Read

If you are working from a remote location / outside the UM network, you must use GlobalProtect VPN to access UPlan.

GlobalProtect VPN instructions and download can be found at:

<https://www.it.miami.edu/a-z-listing/virtual-private-network/index.html>

If you have any questions about installing or using Pulse Secure, please contact the UMIT Service Desk at (305) 284-6565 or help@miami.edu.

